

ED/ALC

Communities of Practice Website and Quality Inventories



February 4, 2010



Central CCAC in a unique position to champion ongoing collaboration for quality improvement

Why was the website developed?

- To support CLHIN hospitals in meeting ED Pay for Results objectives
- To share quality improvement methodologies and results from the FLO Collaborative
- To create a central repository of regularly updated information, related to quality improvement
- To enable data sharing without the file size and security limitations of email
- To create a Community of Practice, building on the cross-training and shared learning of the FLO Collaborative

What is a Community of Practice?

- A term that describes a group of people who share an interest, a craft, and/or a profession
- An informal, self-organized network of peers with diverse skills and experience in an area of practice or profession
- Held together by the members' desire to help others by sharing information
- Helps members address need to advance their own knowledge by learning from others



By bringing together people with a passion for
continuous improvement

Who should participate in this Community of Practice?

- Quality improvement practitioners, managers and experts in a Health Care setting.
- All Health Care workers with a passion for continuous improvement

Community of Practice for Quality Improvement: What are the benefits?

- Break down internal and inter-organizational “silos” of quality improvement
- Build internal capacity and experience in applying quality improvement methodology to Health Care
- Leverage relationships of past collaborations to assist in system level improvements
- The improvement journey is one better shared!



Slide 5

- 16 This is not just about the LEAN journey it is about all of the different tools that we utilize including LEAN, model for improvement, six sigma, FMEA, etc.

lorri.eckler, 19/01/2010



In a virtual meeting place for quality improvement practitioners, managers and experts

What are the main features of the website?

Online Discussion Board

- Participate in a discussion, or start one
- Share tools, tips and tricks

Inventory of Quality Improvement

- Contributed by health care organizations in the C-LHIN
- Summary of the quality improvement projects tackled
- Inventory of over 30 initiatives and 80 change ideas
- Content screened for relevancy and value added



And share a collection of experiences in health care quality improvement

Participating Organizations

- North York General Hospital
- Markham Stouffville Hospital
- Humber River Regional Hospitals
- Southlake Regional Health Centre
- Stevenson Memorial Hospital
- York Central Hospital
- Central CCAC

Seven organizations, contributing materials from over 30 quality improvement projects and 80 change ideas



What does the Website Look Like ?

Login or Refer to Handout

www.QICommunity.central.ccac-ont.ca



QUESTIONS?



Q& A on ED/ALC Communities of Practice Website

Q&A: Getting started

Q: How do I find the site?

A: www.QICommunity.central.ccac-ont.ca

Q: How do I start using the website?

A: You will need to become a registered user.
Please contact the representative for your organization
(see contact list on page 13).

**Q: I am not affiliated with a participating organization.
Can I still register?**

A: Certainly! Please contact Perry Sankarsingh or Lorri Eckler
at the Central CCAC (see contact list on page 13).



Q& A on ED/ALC Communities of Practice Website

Q&A: Getting started

Q: Do I need to pay to become a registered user?

A: No.

Q: Do I need any special equipment or software?

A: All you need is an internet-ready computer.

Q: What training is required to use the website?

A: We've made the user interface intuitive and simple to navigate – no special training is required. Also, we will be releasing a short tutorial document with the official launch in March 2010.



Q& A on ED/ALC Communities of Practice Website

Q&A: Administration and Support

Q: When will the website be fully operational?

A: Beta-testing will occur in February.
Full launch planned for March 1, 2010.

Q: Who is responsible for website administration?

A: The Central CCAC will host and support the website.



Contact List for the ED/ALC Communities of Practice Website

Organization	Contact	Contact Info
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